



1701 East Market Street, Jeffersonville IN 47130-4717

DATE: 8/30/2021

RE: ACBL Customer Notification - Gulf of Mexico - Hurricane IDA

VIA: Communication Sent Via eMail – **Condition Recovery**

Dear ACBL Customer,

Hurricane Ida has caused major damage to areas in and around Greater New Orleans. With the worst of the storm having passed, our priority now is the safety of our team members and securing our customers' cargoes.

ACBL is working with the Coast Guard and local authorities and has activated its Incident Command Team and deployed its Hurricane Task Force to assess damage.

We are also working with our communications partners to provide emergency communication services while restoring phone and internet services.

The majority of our Gulf waterways remain closed. Please contact your Sales representative with any questions you may have regarding the status of your cargo. Below is a link to ACBL contacts.

<https://bargeacbl.com/shipping-with-acbl/sales-and-customer-service-contacts/>

Thanks

Ken Smith
Senior Manager – Commercial Support
American Commercial Barge Line
812-288-0340
ken.smith@bargeacbl.com